

MIKRON SQL Service Application

Kunde: MIKRON SA Agno
Entwickelt: Microsoft Visual Studio .NET 2008 (VB.NET, SQL)
Datenanbindung: SQL

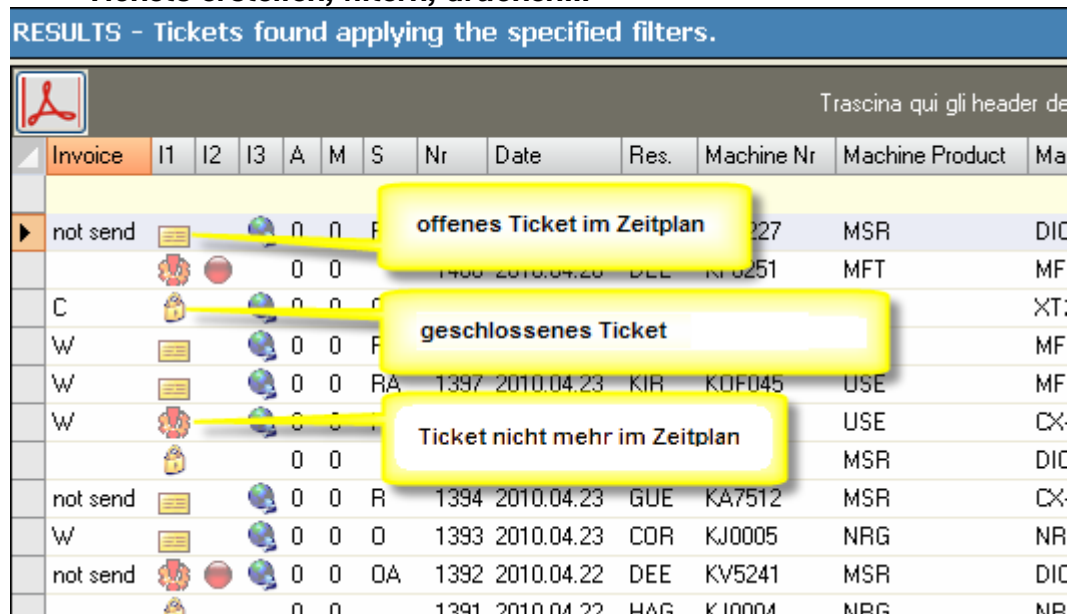
Administration und Erweiterung der MIKRON Service Application.

MIKRON SA Agno hat eine eigenentwickelte SQL Client Server Anwendung zur Verwaltung und Abwicklung der Serviceanfragen für alle MIKRON Bearbeitungs-
maschinen.

Die MIKRON Service Application ist in Microsoft Visual Studio .NET 2008 entwickelt und basiert auf dem Microsoft SQL Server. Übernahme des Quellcodes, Erweiterung der Funktionalität und Einführung der Applikation in dem Standort Rottweil.

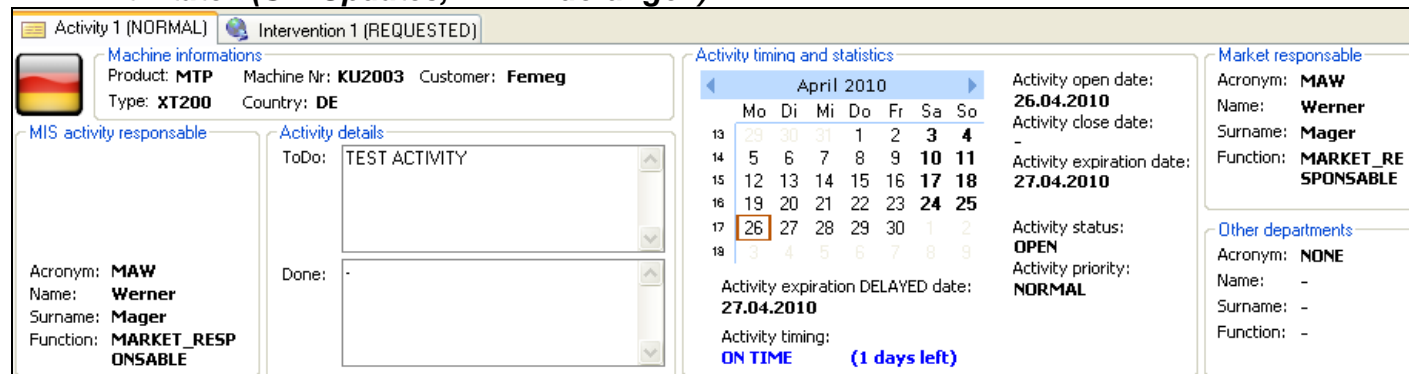
✓ *Tickets erstellen, filtern, drucken...*

RESULTS - Tickets found applying the specified filters.



Invoice	I1	I2	I3	A	M	S	Nr	Date	Res.	Machine Nr	Machine Product	Ma
not send				0	0	F	1397	2010.04.23	KIR	KDF045	USE	MF
C				0	0	F	1397	2010.04.23	KIR	KDF045	USE	MF
W				0	0	F	1397	2010.04.23	KIR	KDF045	USE	MF
W				0	0	F	1397	2010.04.23	KIR	KDF045	USE	MF
not send				0	0	R	1394	2010.04.23	GUE	KA7512	MSR	DI
W				0	0	O	1393	2010.04.23	COR	KJ0005	NRG	NR
not send				0	0	DA	1392	2010.04.22	DEE	KV5241	MSR	DI
				0	0		1391	2010.04.22	HAB	K10004	NRG	NR

✓ *Aktivitäten (SW Updates, HW Änderungen)*



Activity 1 (NORMAL) Intervention 1 (REQUESTED)

Machine informations
Product: MTP Machine Nr: KU2003 Customer: Femeg
Type: XT200 Country: DE

MIS activity responsible
Acronym: MAW
Name: Werner
Surname: Mager
Function: MARKET_RESPONSABLE

Activity details
ToDo: TEST ACTIVITY
Done:

Activity timing and statistics
April 2010
Mo Di Mi Do Fr Sa So
13 29 30 31 1 2 3 4
14 5 6 7 8 9 10 11
15 12 13 14 15 16 17 18
16 19 20 21 22 23 24 25
17 26 27 28 29 30 1 2
18 3 4 5 6 7 8 9
Activity open date: 26.04.2010
Activity close date: -
Activity expiration date: 27.04.2010
Activity status: OPEN
Activity priority: NORMAL
Activity expiration DELAYED date: 27.04.2010
Activity timing: ON TIME (1 days left)

Market responsible
Acronym: MAW
Name: Werner
Surname: Mager
Function: MARKET_RESPONSABLE

Other departments
Acronym: NONE
Name: -
Surname: -
Function: -

- ✓ *PDF anhängen*
- ✓ *Modemsupport*

✓ **Planung Serviceeinsatz**

SERVICE MEETING - New intervention request

Machine informations
 Product: MTP, Machine n: KU2003
 Type: XT200 Mikron 2, Country: DE
 Customer: Femeg
 Address: -
 City: -
 NAP: -
 Customer contact: None

Invoice codification
 Primary: CHARGE, Secondary: MACHINE (Installation)
 Progressive Nr:
 Type: MS MZ

Intervention description:
 TEST INTERVENTION

Intervention invoicing costs allocation
 Order number: KU2003MS, Job number: M

Hotel booking
 By MIKRON
 By customer

Intervention by:
 AUTO (MAG) GPS Required

Intervention dates
 Departure date: 27.04.2010
 Return date: 28.04.2010

Money advance
 Currency: CHF, Amount:
 No Yes
 Allowance: Disponibility (24h)

Machine warranty informations
 Warranty: -
 Warranty start date: -
 Warranty end date: -
 Warranty duration (month): -
 Warranty period is: -

FSE (Field service engineer) Name:
 Division: MRO, CC: 5000 - Service MRO, Acronym: SCD
 Name: Olaf, Surname: Scheibner, Activity: MARKET_RESPONSIBLE
Servicetechniker

FSE Responsible:
 eMail address: andreas.heilig@mikron.com
 Acronym: HEI, Name: Andreas, Surname: Heilig, Activity: MARKET_RESPO

Additional notes:

Buttons: Confirm, Cancel

✓ **Rechnungsstatus**

Invoice	I1	I2	I3	A	M	S	Nr	Date	Res.	Ma
not send				0						KV5
C				0						KF6
W				0						KF6
W				0	0	RA	1396	2010.04.23	KIR	KO7
W				0	0		1395	2010.04.23	DEE	KV5
not send				0	0	R	1394	2010.04.23	GUE	KA7
W				0						KJ0
not send				0			1391	2010.04.22	HAG	KJ0
				0	0		1390	2010.04.22	COR	KJ0

- ✓ **Machine master data (Kundeninformationen, Maschinenausrüstung...)**
- ✓ **Ticketreporting für Qualitätszwecke**